



Social inclusion strategic framework

**the
power of
humanity**





Overview of social inclusion intervention

- Profile of targeted excluded group
 - 1 Older people, people with mental health concerns
 - 2 People who have been in institutional care/settings
 - 3 Vulnerable Aboriginal and Torres Strait Islander people
- Services provided / approach taken / advocacy made
 - 1 Range of social support/connection services
 - 2 Targeted psychosocial support services for people living with mental health concerns
 - 3 Advocacy to ensure various levels of government are providing adequate support systems

Alignment with strategic framework

<p>SO1: attitudes, behaviours and laws.</p>	<p>Significant advocacy with regards to psychosocial support funding. This was in response to significant reforms in the disability system.</p>
<p>SO2: Full, equal and meaningful access to NS programs and services.</p>	<p>Our 'Cultural Ladder' builds cultural competency in working with Aboriginal and Torres Strait Islander peoples.</p>
<p>SO3: participation of excluded people in aspects of the economic, social, political and cultural life.</p>	<p>'My Team' – a service model developed through a co-design process. Now exists as a smartphone App. Supports people to set goals and build a team of supporters to help them achieve these goals.</p>

<p><u>EA1:</u> Enable meaningful involvement of excluded people.</p>	<p>Co-design and human centred design are becoming standard practice in how we develop services. We are also developing a ‘Lived Experience Framework’ to support us to better work with people with lived experience.</p>
<p><u>EA2:</u> Diverse staff and volunteers</p>	<p>We have volunteers and staff from a range of backgrounds. Of particular focus is our Aboriginal and Torres Strait Islander staff. We have met our previous target of 7% representation within total workforce and are now aiming to increase representation at senior levels. We also engage people made vulnerable through migration in our workforce.</p>
<p><u>EA3:</u> Partnerships</p>	<p>We work with a range of corporate, government and other NFP partners. Of particular note is our involvement in The Constellation Project – a cross-sector collaboration led by PWC aiming to end homelessness in a generation.</p>
<p><u>EA4:</u> Human, financial and other resources</p>	<p>We are investing significant human, financial and other resourcing into our social inclusion work including funding a mental health co-design process and participation in The Constellation Project.</p>



- Main achievements
 - 1 Reaching 10,000 people through My Team App
 - 2 In collaboration with others, securing \$252 million for psychosocial supports
 - 3 One million daily support calls per annum
 - 4 Beat Loneliness campaign – engaging 5000 people in under 5 weeks
- Challenges and issues
 - 1 Difficult to define groups affected by social exclusion and measure good social inclusion
 - 2 Decreasing willingness from government to fund generalist inclusion programs
 - 3 Our research indicates that social exclusion and loneliness are affecting more people including younger people
 - 4 Lack of coordinated government framework to address (including across all levels of government)